

Terms and definitions

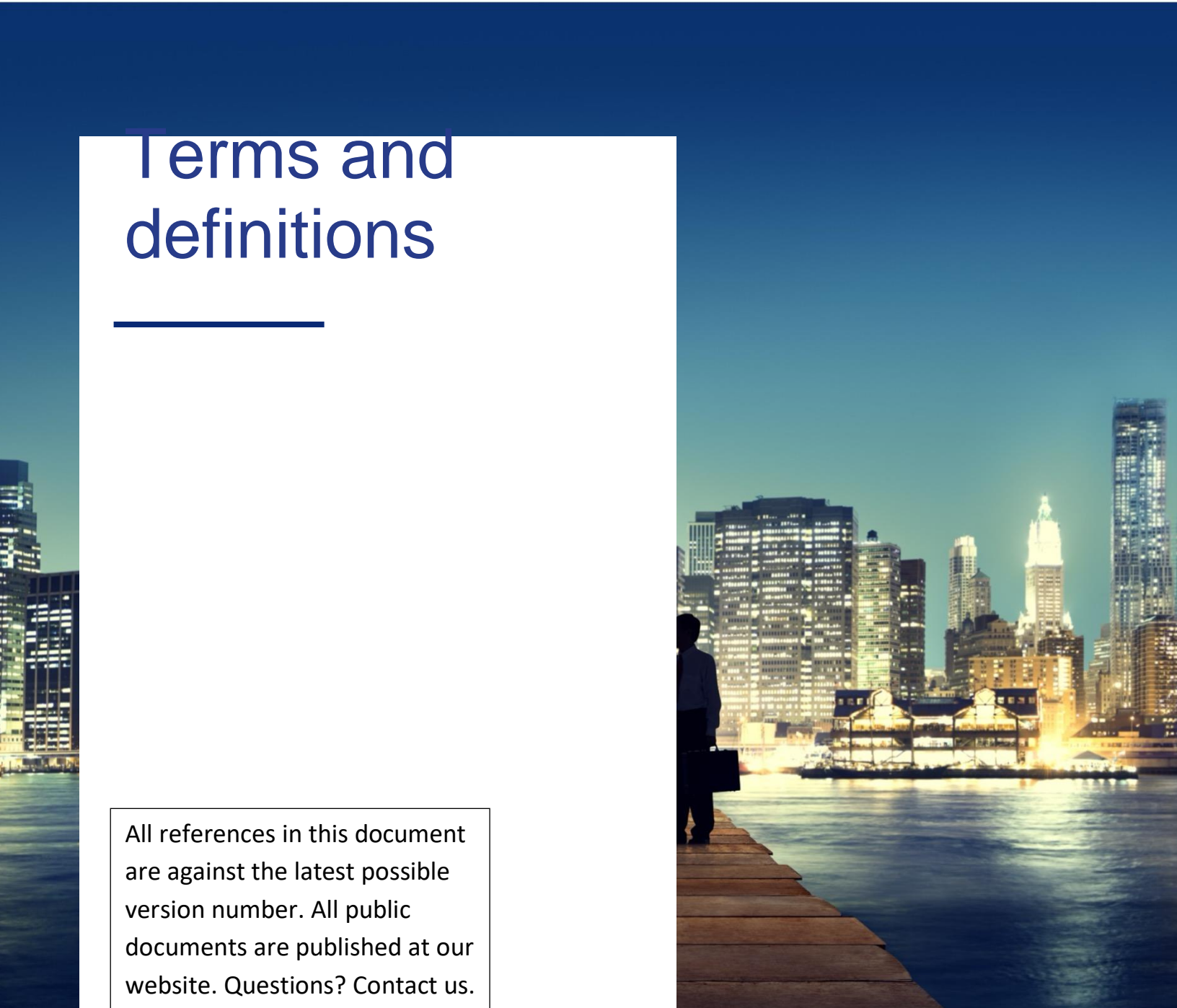
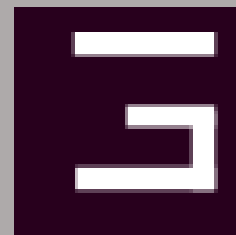
All references in this document are against the latest possible version number. All public documents are published at our website. Questions? Contact us.

Code: RD.004

Authored by: Giel Tettelaar

Version: 6

Status: Approved



In all documents, lists, regulations and rules operated or issued by the Global Network Group TIC, the following terms are defined by Global Network Group TIC as stated in this list of terms and definitions.

All terms and definitions described in the ISO/IEC 17065:2012 (if the conformity assessment chosen is Certification), ISO/IEC 17020:2012 (if the conformity assessment chosen is Inspection), and ISO/IEC 17000:2020 are automatically apart of this document and apply unless overruled by this document.

Name	Definition
ADR Platform	ADR Platform, registered with the Dutch Chamber of Commerce in Rotterdam under file number 72629657.
ADR	Alternative Dispute Resolution (arbitration, binding advise, conflict coaching, mediation, negotiation)
Appeal	request by the provider of the object of conformity assessment to the conformity assessment body or accreditation body for reconsideration by that body of a decision it has made relating to that object (ISO/IEC 17000:2004 article 6.4)
Articles of association	The articles of association of Global Network Group TIC, currently read as laid down in the deed of incorporation, executed on September 20 th , 2018 before ms. Mr. Desiree Ann Satimin, notary public practising in Rotterdam (Netherlands).
Audit	The by Global Network Group TIC handled/executed audit.
Auditor	The person or organization who is appointed as such by Global Network Group TIC for the audit, examination and testing of persons, entities, processes, competences or products.
Certificate	The by Global Network Group TIC issued/granted certificate.
Certification	The by Global Network Group TIC handled/granted certification.
Certification scheme	The applicable certification scheme mentioned by Global Network Group TIC.
Committee	The committee (board) established by Global Network Group TIC.
Committee member (boardmember)	The committee member (boardmember) appointed by Global Network Group TIC.
Complainant	The party, or a representative of that party, that has been injured or aggrieved by Global Network Group TIC itself or by the by Global Network Group TIC certified persons, companies, organizations, services of products.

Complaint	expression of dissatisfaction, other than appeal , by any person or organization to a conformity assessment body or accreditation body , relating to the activities of that body, where a response is expected (ISO/IEC 17000:2004 article 6.5)
Complaint charges	The charges for handling the complaint.
Complaints committee (board)	The complaints committee (board) appointed by Global Network Group TIC.
Complaint fee	The complaint fee to be paid by the complainant.
Complaints mediator	The complaints mediator appointed by Global Network Group TIC.
Conformity assessment	An activity performed by Global Network Group TIC in order to demonstrate that specified requirements are fulfilled. This can be done through certification or inspection.

Criterion	The criterion set by Global Network Group TIC or the applicable accreditation body that accredits/recognizes Global Network Group TIC.
Critical supplier	A supplier of Global Network Group TIC which services effect the main output and performance of GNG.
Decision	The decision taken by Global Network Group TIC.
Defendant	Global Network Group TIC or the owner of the by Global Network Group TIC issued certificate against who/whom a complaint has been made.
Disclaimer	The disclaimer set by Global Network Group TIC and as published on the Global Network Group TIC website(s).
Dispute	An appeal or complaint
DMI	DMI, subsidiary and trade name of <u>Dutch Marine Expert</u> (Albert de Roos), registered with the Dutch Chamber of Commerce under number 70480214.
Global Network Group TIC	Global Network Group TIC, registered with the Dutch Chamber of Commerce in Rotterdam under file number 72629665, also trading as: CE-notifiedbody, CE-approved, CE-registered, CE-register.
Dutch Accreditation Council	The sole national accreditation body of the Netherlands recognized by government of the Netherlands to assess, against internationally agreed standards, organisations that provide certification, testing, inspection and calibration services.
European Maritime Certification Institute EMCI Global Network Group TIC	Global Network Group TIC, subsidiary and trade name of <u>Global Network Group CV</u> , registered with the Dutch Chamber of Commerce in Rotterdam under file number 56601506 and subsidiary and trade name of <u>Global Network Group Registration Certification Pty Ltd</u> , registered with CIPC South Africa under number 2016 165034 07.
EQF	European Qualifications Framework issued and installed by the European Union.
Evaluation	The by Global Network Group TIC handled/executed evaluation.

GNG

The applicable legal entity named 'Global Network Group'. All legal entities are legally separated and operated independently.

Global Network Group CV	Global Network Group CV, registered with the Dutch Chamber of Commerce in Rotterdam under file number 56601506.
Government	The official, by the people elected, power in charge.
Head of Certification department	The person who performs the technical review for ISO 17065 certification. Can also be referred to as Head of Certification or HCD.
ICC Council	Global Network Group Quality Management Ltd, trading as ICC Council, registered with the Registrar of Companies for England and Wales in Cardiff under file number 8300385.
Impartiality board	The by Global Network Group TIC appointed board.
Implementing provision	The implementing provision established by Global Network Group TIC in addition to the regulations.
Inspectorate human environment & transport	The inspectorate appointed by the Dutch minister of infrastructure & water management.
ISO	The standard(s) set by the International Organization for Standardization or the International Organization for Standardization itself.
ISO 17065	NEN-EN-ISO/IEC 17065, Conformity assessment, Requirements for bodies certifying products, processes and services (ISO/IEC 17065:2012, IDT)
Minister (commissioner)	The appointed minister/commissioner of a ministry/department.
Ministry (department)	The government agency lead by a minister/commissioner.
Multi factor authentication	A digital security method to increase password protection based software systems.
Notified Body	The by the national government appointed Notified Body.
NQF	National Qualifications Framework issued and installed by the national government in the country of origin.
Objection	The objection lodged against a decision, sanction and/or ruling by Global Network Group TIC on a complaint or appeal.
Privacy	Privacy as defined in the Dutch laws and regulations.

Product	The product certified by Global Network Group TIC.
RCD Notified Body	The against EU 94/25 Recreational Craft Directive or 2013/53/EU appointed notified body
Register	The public inventory of issued certificates established by Global Network Group TIC and as published at the applicable website(s).
Regulations	The regulations established by Global Network Group TIC.

Revoked	The by Global Network Group TIC revoked certificate or certificate holder.
Rules and regulations	The rules and regulations set by Global Network Group TIC and applicable for all certificates, certificate holders and other clients or The rules and regulations established by a committee intended for that committee.
Ruling	The ruling in a complaint procedure.
Sanction	A (disciplinary) action imposed on a certificate or certificate holder.
Service	The service offered by Global Network Group TIC.
Supplier	A supplier of Global Network Group TIC.
Suspended	The by Global Network Group TIC suspended certificate or certificate holder.
Survey (Questionnaire)	The (online) survey organized/handled by Global Network Group TIC.
Term	The term appointed by Global Network Group TIC.
Terms & conditions	The terms and conditions set by the Global Network Group TIC, applicable for all Global Network Group TIC services and as published on the Global Network Group TIC website(s).
Test	The test held/executed by Global Network Group TIC.
Top management	This is the <u>Global Network Group TIC board. Since Global Network Group TIC is a foundation (Dutch: stichting) a direct management/ceo is not available.</u>

