

Mission statement

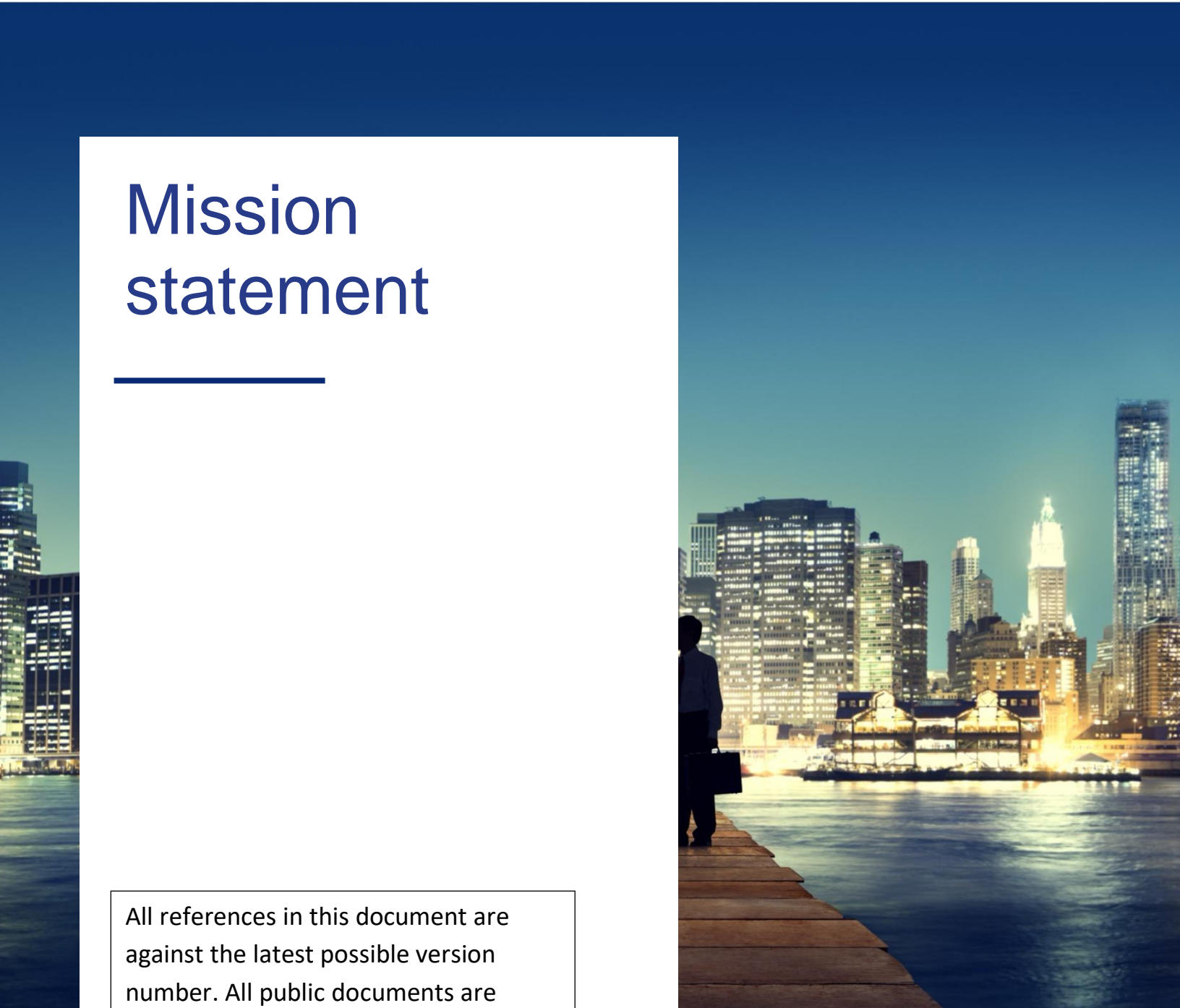
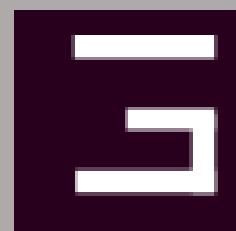
All references in this document are against the latest possible version number. All public documents are published at our website. Questions? Contact us.

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Authored by: Giel Tettelaar

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Contents

- 1. Definitions..... 3
- 2. Purpose 3
- 3. Mission..... 3
- 4. Equality & non-discriminatory conditions..... 5
- 5. Non-profit 6

1. Definitions

1.1.

The in this document mentioned terms are defined in the RD.004 (Global Network Group TIC list of terms and conditions).

2. Purpose

2.1.

To set the Global Network Group TIC objectives, goals & visions and define according to what way we aim to achieve this.

3. Mission

3.1

The mission of Global Network Group TIC is:

- To offer its (potential) clients, certification and or inspection in accordance with the standards from our conformity assessment scopes.
- To be a dynamic and future-oriented organization.
- To be the leading body in our respective conformity assessment in the European Union and globally if applicable.
- To provide an efficient and cost effective service for all clients.

3.2

In order to realize our mission, Global Network Group TIC:

- Holds and maintain an ISO 17065 accreditation with the Dutch Accreditation Council .
- Holds and maintain an ISO 17020 accreditation with the Dutch Accreditation Council .
- Holds and maintains an official notified body status under NANDO 2832.

3.3

Therefore Global Network Group TIC, its management, employees and anyone contracted to her:

- Handles and executes all processes and procedures in accordance with MS.002 (General Statute).
- Has full commitment to the development and implementation of the management system and its effectiveness in achieving consistent fulfilment of ISO 17065 and ISO 17020.

3.4

In order maintain a fully independent and impartial position Global Network Group TIC and any part of the same legal entity and entities under its organization control:

- Does not design, manufacture, implement, operate, install, distribute or maintain a product, process or service for the same scope that Global Network Group TIC operates in. We will never compete with our clients directly.
- Will not provide consultancy in the product certification or conformity assessment scope that Global Network Group TIC operates in.
- Will not offer or provide management system consultancy or internal auditing to its clients where the certification/conformity assessment scheme requires the evaluation of the client's management system.
- Will not state or imply that conformity assessment would be simpler, easier, faster or less expensive if a specified consultancy organization were used.
- Conformity assessment activities shall be undertaken impartially.
- Shall be responsible for the impartiality of its conformity assessment activities and shall not allow commercial, financial or other pressures to compromise impartiality

3.5

The activities of Global Network Group TIC shall not be marketed or offered as linked with the activities of an organization that provides consultancy.

3.6.

Global Network Group TIC keywords & promises are:

- Independent & reliable
- Affordable, effective & to-the-point
- Approachable, operated out of The Netherlands by a professional and motivated crew
- Internationally recognized
- ISO 9001 certified by Lloyds Register
- ISO 17065 accredited by Dutch Accreditation Council
- ISO 17020 accredited by Dutch Accreditation Council
- EU Notified Body under NANDO 2832

4. Equality & non-discriminatory conditions

4.1

Global Network Group TIC does not discriminate based on gender, religion, beliefs, or nationality. The policies and procedures under which Global Network Group TIC operates (including the complaints procedure), and the administration of them, shall be non-discriminatory. Procedures shall not be used to impede or inhibit access by applicants, other than as provided in ISO/IEC 17065 or ISO 17020.

4.2

Global Network Group TIC shall make its services accessible to all applicants whose activities fall within the scope of its operations.

4.3

Global Network Group TIC will respect the European convention for the Protection of Human Rights and Fundamental freedoms.

4.4

Global Network Group TIC will not charge different base fees for equal workload.

4.5

Global Network Group TIC will publish a fee list on the public website or provide transparent information on request.

4.6

If a conformity assessment application requires custom work or falls under a service Global Network Group TIC has not yet determined a fixed price for Global Network Group TIC will calculate the required amount based on the price list.

4.7

Global Network Group TIC is allowed to give sales-based discounts to clients.

4.8

Global Network Group TIC regulations are made public, albeit on request.

4.9

Conformity Assessment must be carried out according to PD.001 (Conformity Assessment process)

4.10

Access to the conformity assessment process shall not be conditional upon the size of the client or membership of any association or group, nor shall conformity assessment be conditional upon the number of conformity assessments already issued. There shall not be undue financial or other conditions.

5. Non-profit

5.1

Global Network Group TIC is a legal entity with non-profit status.

5.2

Global Network Group TIC does not seek to make financial gains from its operations.

5.3

Global Network Group TIC pays fair and market-based fee's to:

- Board members
- Committee members
- Contractors
- Employees

Expenses made by the above-mentioned officials will be reimbursed against the cost price principle.